



FAQ: FREQUENTLY ASKED QUESTIONS

INTRODUCING THE SOURCE FOR LEARNING & SFL BROADBAND

Who is The Source for Learning (SFL)?

The Source for Learning, Inc. (SFL) is a 40-year-old, education nonprofit that creates and delivers high-quality, technology-based, educational products and services benefitting educators, students, and schools. SFL provides quality, online education resources for K12 educators; offers professional learning webinars for early childhood education professionals; and offers mobile broadband services to a select number of underserved students and educators in 22 metropolitan areas around the country. Interested parties can learn more about SFL's wide range of offerings by visiting our website properties: [TeachersFirst](#), [OK2Ask](#), [MySciLife](#), and [SFLBroadband](#).

What is The Source for Learning's Broadband for Education Initiative?

SFL holds Educational Broadband Service ("EBS") licenses from the Federal Communications Commission ("FCC") in 22 cities across the U.S. This spectrum is specifically designated by the FCC for educational use. SFL Broadband provides mobile broadband internet access to un/underserved students and educators who don't have reliable internet access at work or home.

What Service Does SFL Broadband Offer?

SFL currently provides wireless internet service, at no cost, to qualified participants for educational use. We do this by loaning program participants a select number of SFL 4G LTE mobile broadband hotspots and free monthly internet access (up to 50GB high-speed access).

Why Does SFL Broadband Use the Sprint/T-Mobile Network and Hardware?

SFL has made arrangements with Sprint/T-Mobile to incorporate SFL's spectrum into T-Mobile's network located in SFL license areas. This improves coverage and reliability for SFL Broadband participants. Access to the network requires the use of a SFL 4G LTE mobile hotspot.

Who May Participate?

SFL no longer accepts individual participants, but rather, is embracing a group model approach to addressing homework and device gaps. Educators, administrators, and students who live and/or work at an address within the Sprint/T-Mobile coverage area in one of the following 22 metropolitan areas where SFL holds an EBS license are invited to inquire about the program.

However, signal coverage may not reach an entire metropolitan area - including the area where you live or work. The availability of the signal (determined by zip codes) from a home/school address will partially determine your eligibility to participate.

SFL holds licenses in the following U.S. communities: *(*Not Sprint/T-Mobile Markets at this time)*

Anderson, Indiana [includes Muncie]	New York City, New York
Atlanta, Georgia	<i>Nolanville, Texas*</i>
Baltimore, Maryland	Philadelphia, Pennsylvania
Bloomington, Indiana	Pittsburgh, Pennsylvania
Champaign, Illinois	Portland, Oregon
Fort Worth, Texas	Saginaw, Michigan [includes Flint]
Indianapolis, Indiana	San Antonio, Texas
Kansas City, Missouri	St. Louis, Missouri
Miami, Florida	Tampa, Florida
Milwaukee, Wisconsin	<i>Waco, Texas*</i>
New Orleans, Louisiana	Washington, D.C.

CONTACT US!

Whom May I Contact at The Source for Learning for More Information?

Please contact Amy Holt at (aholt@sflinc.org), 703-860-9200 or toll free at 888-860-9202.

Mailing Address

The Source for Learning
12355 Sunrise Valley Drive, #625
Reston, VA 20191-1532

Tel: 703-860-9200 / 888-860-9202

Fax: 703-860-9237

E-mail: support@sflbroadband.com

Website: www.sflbroadband.com